







July 2018

Requests for Result Copies

For Specialists:

We regularly receive request forms asking for a copy report to the "GP" without any indication of whom or where the GP is. Unfortunately we do not have access to an up to date patient-GP database and so rely on historic records to determine the likely current GP. Despite the efforts we make to determine the 'likely' current GP, there are times when our historic record is inaccurate. This has led to an inadvertent breach of privacy and we have had complaints of this nature.

Effective July 2018 we will enter a coded comment of "No GP stated" in the 'copyto' field whenever we receive a request to copy the results to the "GP" as opposed to copy results to a named GP.

Please be advised that no report will be generated to a GP unless the GP information is stated on the form

For General Practitioners:

We also receive forms asking for a copy result report to a hospital department and / or specialist clinics (e.g. endocrinoloogy). Hospital / clinics do not receive departmental reports; therefore all results need to be directed to a clinician

A copy report can only be sent to a specified clinician. No report will be generated when a copy report is requested to a department or clinic without the clinician being specified on the form.

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